



Missouri River Medical Center
Board of Trustees
November 19, 2019

A regular meeting of the Board of Trustees of the Missouri River Medical Center was held on November 19, 2019 in the Brand Room at First Bank of Montana. The meeting was called to order by Chairman, Mike O'Hara at 3:00 PM.

Members: Members present were Mike O'Hara, Roger Pugh, Nikki Stovall, and Ross Rettig. Also present were Louie King, CEO; Geoff Mandala, CFO, Rachelle Molinario, and Bryan Cartwright, Recorder.

Guests: Barb Brodock, Ron Young, and Jared Vielleux with the Chouteau County Health Care Foundation.

Minutes: Minutes of the October 29th, 2019 board meeting were reviewed.

MOTION: **The MRMC Board of Trustees approve the minutes from the October 29th, 2019 meeting as presented. Motion was made by Ross Rettig, second by Nikki Stovall. Motion carried unanimously.**

Foundation Board Report

- **Ron Young introduced Jared Vielleux as a new member of the Foundation Board. Jared shared that he is a local insurance salesman with the Farm Beureau, Volunteer Fireman, serves on the Museum board, and has children involved in the local school system and athletics.**
- **Ron Young mentioned that the Foundation Board is still working on revising policies. He thanked Bryan Cartwright and Barb Brodock for their work with the recent fundraising letters that were sent out. The foundation reported that they have received a few gifts so far.**

Board Action Items:

- **Review of the 2020 BHS Management Agreement with MRMC**
 - Louie King mentioned Janice could not be present due to being needed at the facility for State Auditors. Louie introduced Rachelle Molinario as a great addition to the MRMC team. She is a nurse educator, and will improve the culture at MRMC stated Louie.
 - Louie stated that the management contract would remain exactly as it is now for another year. Louie had a conversation with Dr. Bird whose contract is up for renewal in May of 2021. Dr. Bird is imbedded in the community. Dr. Bird is using the new Evident EMR system with Dragon Medical Speech to text. The new EMR is helping providers with productivity. Louie states we are improving patient quality of care with the new EMR.

- Louie said that Benefis is glad to be apart of the MRMC team. He stated MRMC is independent, and that is the way we all want it to stay. Mike O’Hara thanked Louie for the good work Benefis has done to help us stay independent. Louie stated that since June of 2015 the MRMC facility has really turned around financially through increased revenues, reduced costs, and philanthropy. Louie had the MRMC attorney review the Benefis Management Contract.
- **MOTION: The MRMC Board of Trustees moved to accept the 2020 BHS Management Agreement with MRMC. Motion was made by Nikki Stovall, second by Ross Rettig. Motion carried unanimously.**
- **Review of the Statement of Work for providing hourly HR Services from Benefis Health System**
 - Louie stated that one of the things we need is to stay current with HR and that we need access to the Benefis HR department. Currently we need help updating the General Personnel Policies. Louie reminded us that this is something that Janice has been pushing for as a priority. The MRMC Attorney will review policies once they are developed. The access to the Benefis HR would be facilitated through Louie, Geoff, and Janice and billed to MRMC in 15-minute increments. The local MRMC payroll employee will still stay on, and the Benefis HR will just be an added resource. Louie stated that there are more and more regulations these days. Because Benefis will be providing HR services, MRMC will need to pay fair market value for the HR resource. The HR Service Statement of Work will be an addendum to the Master Services Agreement that is in place. The hourly rate is set at \$82.50 per hour. This resource will help reduce the possibility of future litigation by having an up to date personnel manual.
- **MOTION: The MRMC Board of Trustees moved to accept the Statement of Work for providing hourly HR Services from Benefis Health System. Motion was made by Ross Rettig, second by Nikki Stovall. Motion carried unanimously.**
- **Review of the Statement of Work for providing Provider Credentialing with CMS and Other Insurances from Benefis Health System**
 - Louie stated that we need to provide MRMC staff with resources for Credentialing. The Benefis resource a Benefis Medical Group employee named Betty Cole. We have to keep all providers credentialed for Medicare, Medicaid, and other insurances. MRMC has lost about 3 months from Part B due to a credentialing issue. The credentialing service will cost MRMC \$1500 a year, which is a flat rate. The Benefis rate of \$1,500 is well within the fair market value. This resource will also help with training for MRMC staff on credentialing.
- **MOTION: The MRMC Board of Trustees moved to accept the Statement of Work for providing hourly HR Services from Benefis Health System. Motion was made by Roger Pugh, second by Nikki Stovall. Motion carried unanimously.**

- **Review of Architectural Design Project for Phase II – New Rural Clinic Addition.**
 - The Design projects will move forward now what the contract is signed. The goal is to complete designs on IT Room and Laundry. Designs hope to be completed by the first of the year.
- **Drainage Project Construction Progress**

Louie King stated the Drainage Project was delayed due to weather and MDT. Janice Woodhouse reported that Ameresco is working diligently with MDT to resolve delays.
- **Nursing Service-COO Report:**

In Janice’s absence Rachelle Molinario discussed updating MRMC’s education system and focusing on quality of care and a culture of teamwork. Louie also credited the new Nurse Call System as a big improvement to patient care and nurse satisfaction.
- **Financial Services Report** – Geoff Mandala gave reports ending October 31st 2019 on operating margins, showing Actual, Budgeted, and Variance. Performance Metrics, Statement of Operations, and Balance Sheet. Geoff noted that the Long Term Care census is at 15 and 2 swing bed patients. MRMC had a great month with a net income of \$160,861.
- **CEO’s Report:**
 - Louie King discussed the upcoming Governance Conference January 17th and the Benefis Christmas party Saturday December 7th at Meadow Lark.

MOTION: The MRMC Board of Trustees moved to adjourn the meeting at 4:22pm. Motion was made by Roger Pugh, second by Ross Rettig. Motion carried.

The next Board Meeting is scheduled for Thursday, December 19th, 2019 at 3:00pm in the Brand Room of First Bank of Montana.

Respectfully Submitted,

Mike O’Hara, Chairman

Bryan Cartwright, Recorder